

Work Order Management

for a Large Retail Mall in the UAE

Plan, schedule and manage your organisation's Work Orders, for effective maintenance problem-solving, optimal equipment condition and minimised asset downtime. Optimise your business operations, streamline maintenance processes and improve overall productivity, while making more informed decisions with detailed reports and analytics, which include key performance metrics.



Tenants submit Work Requests via desktop or mobile app



Work Requests support attachment of images/files/docs



Work Orders are auto-created, and the Facility Manager receives a notification



Work Orders are auto-assigned to a Facility Team Supervisor



Work Orders are assigned to the relevant maintenance crew based on requirements



Custom reports or Work Request reports can be created based on department, requester, etc.



Tenants can rate the quality of the service provided, via the app



FUN FACT

A study found that implementing Work Order Management software in a workplace helped to **reduce the time spent on Work Order processing by up to 50%?**

Third Party Integrations

With Lucy, our no-code smart workspace design platform, this solution can seamlessly integrate with third-party products and software.



iviva.facility

To implement this solution for your retail space,
CALL +65 3138 6080

*Delivered by iviva